

**From:** bellaklein <[REDACTED]>

**To:** james ce | personal genius <[REDACTED]>

**Cc:** Richard Kahn <[REDACTED]>, [REDACTED]>

**Subject:** Fwd: 8A Wifi not working

**Date:** Wed, 04 Feb 2015 16:31:56 +0000

**Attachments:** NES\_TW\_8a\_4800\_012515\_129.47.pdf;  
NES\_TW\_10N\_4806\_123014\_173.10\_123014.pdf;  
NES\_TW\_10B\_1562\_152.31\_120214.pdf

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James,

[REDACTED] having problems with WIFI, see below details. I am not sure if internet connection is working as well. TWC info for 8A and 10B attached. Also if 10n is finished you can check wifi and internet connection too, but note that i suspended service in 10n for 1 month till February 8th. Please advise when you are available to help.

Thank you,  
Bella

[REDACTED]  
Tel: [REDACTED]

Begin forwarded message:

**Subject: Re: 8A Wifi not working**

**From:** Lesley Groff <[REDACTED]>

**Date:** February 4, 2015 at 11:08:50 AM EST

**To:** Bella Klein <[REDACTED]>

ok, so contact James and set it up when convenient...then we will let the girls know when to expect him

On Feb 4, 2015, at 11:07 AM, bellaklein <[REDACTED]> wrote:

I can call TWC to troubleshoot but need somebody in there to be present and follow instructions. I think James needs to look into. [REDACTED] also is having problems with wifi. She has her settings from apt 10n that is under renovation.

Thank you,  
Bella

[REDACTED]  
Tel: [REDACTED]

On Feb 4, 2015, at 11:01 AM, Lesley Groff <[REDACTED]> wrote:

HI Bella... [REDACTED] is staying in 8A..she says the wifi in 8A is not working...not sure if you want to get James there or if it is a time warner thing...