

From: [REDACTED] <[REDACTED]>
To: [REDACTED] <[REDACTED]>
Subject: Fwd: Reservation Application for [REDACTED] [REDACTED] Dec. 28-Jan. 7
Date: Fri, 21 Nov 2014 21:55:00 +0000
Attachments: TROPICAL-WELCOME_US_2013-2014.pdf

Begin forwarded message:

From: "Tropical Hotel" <tropicalhotel@wanadoo.fr>
Subject: RE: Reservation Application for [REDACTED] [REDACTED] Dec. 28-Jan. 7
Date: August 27, 2014 at 10:44:45 AM EDT
To: "[REDACTED]" <[REDACTED]>

Dear [REDACTED],

We have well received your reservation form and inform you that **we have charged this day the amount of 4200€ on the credit card provided as prepayment for Mrs. [REDACTED] and [REDACTED] stay amongst us.**

So, we have the pleasure to confirm their reservation as following:

- A superior double room from December 28th 2014 to January 7th 2015 (10 nights) at 420 € per night, inclusive continental breakfast.

Please advise us if they wish to have a twin bed configuration.

For your information, Check IN is from 3:00PM till 8:00PM and that Tropical Hotel's front desk closes at 9:00PM.

Furthermore, please advise us if ever you will need help with a rental car booking.
You will find attached our partner's fleet and rates (gas and insurance not included).
Otherwise, private taxis will be available upon arrival at the harbor or airport.

We remain at your disposal for any further information which would be necessary for you.

Looking forward to welcoming you.

Best regards,

Tania
Réservation

TROPICAL HOTEL

www.tropicalhotel-stbarth.com

From Europe Tel : 00 590 590 27 64 87 / Fax : 00 590 590 27 81 74

From USA Tel : 011 590 590 27 64 87 / Fax : 011 590 590 27 81 74

-----Message d'origine-----

De : [REDACTED] [mailto:[REDACTED]]

Envoyé : mercredi 27 août 2014 10:00

À : Tropical Hotel

Objet : Re: Reservation Application for [REDACTED] [REDACTED] Dec. 28-Jan. 7

Hello Tania...I gave you the wrong expiration date for the Visa card...please try the below:

Visa Card: [REDACTED]

Code: [REDACTED]

Expiration: [REDACTED]

Please let me know if this works! thanks, [REDACTED]

On Aug 26, 2014, at 4:18 PM, Tropical Hotel <tropicalhotel@wanadoo.fr> wrote:

> Dear [REDACTED],

>

> Thank you for getting back to us and we are awaiting your email.

>

> Best regards,

>

> Tania

> Réservation

>

> TROPICAL HOTEL

> www.tropicalhotel-stbarth.com

> From Europe Tel : 00 590 590 27 64 87 / Fax : 00 590 590 27 81 74

> From USA Tel : 011 590 590 27 64 87 / Fax : 011 590 590 27 81 74

>

>

>

> -----Message d'origine-----

> De : [REDACTED] [mailto:[REDACTED]] Envoyé : mardi 26 août

> 2014 16:12 À : Tropical Hotel Objet : Re: Reservation Application for

> [REDACTED] [REDACTED] Dec. 28-Jan. 7 Importance : Haute

>

> Thank you for your email...we will call the bank and get back with

> you! thank you very much, [REDACTED]

>

> On Aug 26, 2014, at 3:13 PM, Tropical Hotel <tropicalhotel@wanadoo.fr> wrote:

>

>> Dear [REDACTED],

>>

>> Thank you for your email; we have tried to debit the amount of 4200€ from the credit card number given.

>>

>> Unfortunately, the transaction was denied.

>>

>> It is often for amount like this one that happens, we advise you to contact your bank in order to let them know.

>>

>> We are awaiting your green light in order to proceed again.

>>

>> We stay at your disposal for any question you may have.

>>

>> Best regards,
>>
>> Tania
>> Réservation
>>
>> TROPICAL HOTEL
>> www.tropicalhotel-stbarth.com
>> From Europe Tel : 00 590 590 27 64 87 / Fax : 00 590 590 27 81 74
>> From USA Tel : 011 590 590 27 64 87 / Fax : 011 590 590 27 81 74
>>
>>
>>
>> -----Message d'origine-----
>> De : [REDACTED] [mailto:[REDACTED]] Envoyé : mardi 26
>> août
>> 2014 15:06 À : tropicalhotel@wanadoo.fr Objet : Reservation
>> Application for [REDACTED] [REDACTED] Dec. 28-Jan. 7
>>
>> Please accept below reservation for [REDACTED] [REDACTED] Dec. 28,
>> 2014-Jan. 7, 2015 and confirm back to me. Thank you, [REDACTED]
>>
>>>
>>>
>>>
>>
>
>